Tango

How to reset StockTreasury access if you lose your mobile phone

16 Steps View on Tango

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If your new phone is an Android device, download and install StockTreasury PrimeSigner app from Google Play store. Your new device has to have a fingerprint reader or facial recognition



STEP 2

If your new phone is an iPhone, download and install StockTreasury PrimeSigner from the App Store





Open the app and click on AGREE AND CONTINUE



STEP 4

Allow notifications and make sure fingerprint or facial recognition is turned on in the phone's settings





Open PrimeSigner and make a note of your new ID KEY



STEP 6

Go to StockTreasury login page

← → C 🔒 stocktreasury.app/login		Q (5 ☆	7	f? 🛪		:
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	Sign In						
	Email *						
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Enter your StockTreasury account email and password and click SIGN IN

STEP 8

Click on Cannot access your StockTreasury account?

0966
Cancel



Check your messages. You should have an SMS with a six-digit code. Enter the SMS code



STEP 10

Enter the new ID Key displayed in the PrimeSigner app

TRÊISGKY
Recovery by SMS
StockTreasury will send a one time security code which you must provide alongsible the war PrimeSigner D Key
SMS Code *
919233
Re-send SMS
16512
RECOVER
* required field
C BUCK
Made with Tango.us



Click on RECOVER

TREASURY	
Recovery by SMS	
StockTressury will send a one time security code which you must provide alongside the new PrimsSigner Di Key	
SMS Code *	
919233	
Re-send SMS	
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RECOVER	
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STEP 12

A four-digit security code is displayed

Please make sure the code displayed below matches the code shown on the PrimeSigner authentication app on your mobile device, and authenticate via the app
2696
₿ }
Cannot access your StockTreasury account?
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Open PrimeSigner, make sure the codes match and click on Confirm

STEP 14

Congratulations! Your new PrimeSigner app has been verified and you are ready use StockTreasury with your new phone

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(
		Sign In	
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		Vour PrimeSigner has been verified. × You may now sign in again.	
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Once logged in, you can click on the gear icon and then Settings and...

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STEP 16

Check your new verified ID Key on Credentials page

STOCK TREASURY Dashboard	My Stock Transfers	Garden Systems International Inc. Kirk Steel
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	kirksteel55@mailinator.com Verified Remove ①	
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	ID KEY \odot	
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	New Password	
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