Tango

How to reset your account if you forgot your password and do not have access to your original mobile device

22 Steps View on Tango

Created by

Allan Luik

Creation Date May 23, 2022 Last Updated May 23, 2022



On StockTreasury Sign in page, https://stocktreasury.app/login, click on Forgot your Password?

STOCK TREASURY
Sign In
Email *
jackdrummond@mailinator.
Password *
SIGN IN
Forgot Your Password?
* required field
Made with Tango.us

STEP 2

Type in your account email and click Submit.

STOCK TREADURY	
Password Recovery Email or ID Key *	
jackdrummond@mailinator.com SUBMIT * required field	
< Back	
Made with Tango.	.us



Enter your date of birth and press Send recovery link.

STOCK TREASURY	
Password Recovery	
Date of Birth * Day * Year * March V 21 1983	
SEND RECOVERY LINK	
< Back	
Made with Tango.us	

STEP 4

Check your inbox and find the Reset your StockTreasury Password email.

Public Messages	3	jackdrummond GO
From	Subject	Received
StockTreasury	Reset Your StockTreasury Password	3 min
		Made with Tango.us



Open the email and click on Reset Password.



STEP 6

Enter a new password and confirm.

TREASURY	
New Password Confirm Password Image: Confirm Password Ima	
Made with Tango.us	



Click on Reset Password.

STOCK TREASURY	
New Password	
Confirm Password	
RESET PASSWORD	
Made with Tango us	

STEP 8

On the code page that opens, click on Cannot access your StockTreasury account?

code displayed below matche	ES the code shown on the PrimeSigner authentication ap	p on your mobile device,
	5456	
	Cancel	
	Cannot access your StockTreasury account?	Made with Tango.us



Check your text messages. You should have an SMS with a verification code.



STEP 10

On Recovery by SMS page, enter the code from the SMS you received.

STOCK TREASURY	
Recovery by SMS	
StockTreasury will store a one time security code which you must provide alongside the new PrimeSigner ID Key	
SMS Code *	
Re-send SMS	
ID Key	
RECOVER	
Cancel	
Made with Tango.us	



Reset process cannot be completed without ID Key from StockTreasury PrimeSigner. Please download the mobile app to proceed.



STEP 12

If your mobile device is an Android device, get StockTreasury PrimeSigner from Google Play store.

17:25 🖬 🗖 🛛 🖉 🕸 🗣 💱 器詞語詞音
← ♀ :
StockTreasury PrimeSigner StockTreasury
100+ E Downloads PEGI 3 0
Install
HIER CARE AND
About this app \rightarrow
ST PrimeSigner turns your mobile device into a powerful digital signature tool
Tools
Rate this app Teil others what you thick
Mildle Rith Tangous



If your mobile device is an Apple device, get StockTreasury PrimeSigner from App Store.



STEP 14

Install the app and click on AGREE AND CONTINUE.





Allow PrimeSigner notifications.



STEP 16

Allow biometric authentication - fingerprint reader or facial recognition - for PrimeSigner.





Make a note of your new PrimeSigner ID Key.



STEP 18

Back on the Recovery by SMS page, enter your fresh ID Key. If the SMS code has expired, resend the SMS.

STOCK TREADURY	
Recovery by SMS	
StockTreasury will send a one time security code which you must provide alongside the new PrimeSigner ID Key	
SMS Code *	
174738 Re-send SMS	
ID. Key*	
25513	
RECOVER	
Cancel	
Made with Tango.us	



Click on Recover.

STOCK TREADURY	
Recovery by SMS	
StockTreasury will send a one time security code which you must provide alongside the new PrimeSigner ID Key	
SMS Code * 174738	
Re-send SMS	
D Key * 25513	
RECOVER	
* required field Cancel	
	Made with Tango.us

STEP 20

Reset your password one more time to complete the account reset. Refer to steps 1-7.

STOCK TREADURY	
Sign In	
Email *	
jackdrummond@mailinator.	
· · · · · · · · · · · · · · · · · · ·	
SIGN IN	
Forgot Your Password?	
* required field	
Made with Tango.us	



Once the code page opens, proceed in the PrimeSigner app.



STEP 22

You should now be able to sign in and use your StockTreasury account. Need more help? Please let us know at support@stocktreasury.com

TREASURY	
Sign In	
Email*	
jackdrummond@mailinator.	
SIGN IN	
Forgot Your Password?	
* required field	
Made with Tango.us	



Created in seconds with





13 of 13